



## Company Profile

### Introduction

Established in 2007 NSPIRE Technologies is a privately owned IT Consulting Company specialising in the design, installation, optimisation and support of IP Networks, Network Security and Unified Communications. Whatever your requirements, we have the experience and knowledge to ensure that your voice and data networks are designed and implemented to deliver maximum benefit to your business. NSPIRE brings expertise to the design, implementation and management of:

- IP networks
- Firewalls
- VPN's
- Intrusion detection and prevention
- Wireless networking
- Unified Communications
- Network Management Solutions

Our vendor knowledge, superior levels of technical excellence and customer focus differentiate us from others.

The company's core competence centres on its ability to provide a flexible, reliable and honest service to its customers. Our dedicated and motivated staff focus on the correct solution for our customers rather than the most profitable, the success of this approach is reflected in our high customer satisfaction and referral rates.

NSPIRE has customers in both the public and private sectors. Based in Wellington, our consultants continually provide customers with the appropriate solutions on time, and within budget.

### IT Consultancy & Network Design

Our consultancy services focus on reviewing your current infrastructure and making recommendations for improving performance and/or reducing costs. Our services can help to identify incorrectly configured devices, network design flaws and potential vulnerabilities in the security of your infrastructure. All of our engineers are trained to the highest standards and adopt current best practice in approaching every project. Our recommendations aim to eliminate network bottlenecks, minimise network downtime and improve service levels to end-users.

- Traffic analysis and bandwidth capacity planning
- Troubleshooting
- LAN/WAN network health checks
- VOIP implementations
- Wireless solutions
- Network design
- Security design

Using our track record in designing network and security infrastructures, we closely match an effective communications solution with your business goals, ensuring maximum return on investment. At the planning stage we focus on understanding your current and future design goals.

## Service Management

Through our .ASSIST Service Management suite we provide a portfolio of SLA based managed services that range from availability monitoring to the complete management of voice, security and network devices.

.ASSIST offers a practical and cost effective approach to IT Management. .The service not only provides you with the utmost attention at all times, but also the confidence that your IT investments are being maintained on an ongoing basis.

We fully appreciate that requirements vary and .ASSIST has been designed to provide the appropriate level of flexibility to support your individual needs.

.ASSIST is intended to:

- Introduce best practices and maintain / improve integrity and availability of IT services and applications.
- Provide agreed service levels of monitoring, management and response
- Reduce risk and improve compliance
- Lower operational overheads
- Monitor & improve voice, network and security agility thereby improving the overall quality of IT service delivery

.ASSIST includes the following elements:

- Service Desk
- Device Management - monitoring & alerting
- Incident Management
- Threat Management – alerting & patch management
- Hardware break fix - managed or unmanaged
- Reporting
- Professional Services

ASSIST offers Managed Services based on the following devices and services:

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| <p><b>Security Devices</b></p> <ul style="list-style-type: none"> <li>• Firewalls,</li> <li>• IPS,</li> <li>• VPN and other appliances.</li> </ul>                  | <p><b>Security Services</b></p> <ul style="list-style-type: none"> <li>• Perimeter security</li> <li>• Internal security</li> <li>• Fail over security solutions</li> <li>• Secure remote connectivity – SSL, VPN devices</li> </ul> |
| <p><b>Telephony Devices</b></p> <ul style="list-style-type: none"> <li>• IP PBXs</li> <li>• VOIP Gateways</li> <li>• IP Handsets</li> <li>• Soft Clients</li> </ul> | <p><b>Telephony Services</b></p> <ul style="list-style-type: none"> <li>• On-premise telephony</li> <li>• Internet telephony</li> <li>• Unified communications</li> </ul>  |
| <p><b>Routing and Switching Devices</b></p> <ul style="list-style-type: none"> <li>• Routers</li> <li>• Layer 2 &amp; 3 switches</li> </ul>                         | <p><b>Routing &amp; Switching Services</b></p> <ul style="list-style-type: none"> <li>• Perimeter routing</li> <li>• Internal routing</li> <li>• VLANs</li> </ul>  |